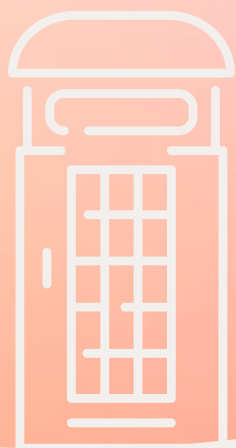




Hi, I'm *Arti*

The AI agent chatbot from Click4Assistance

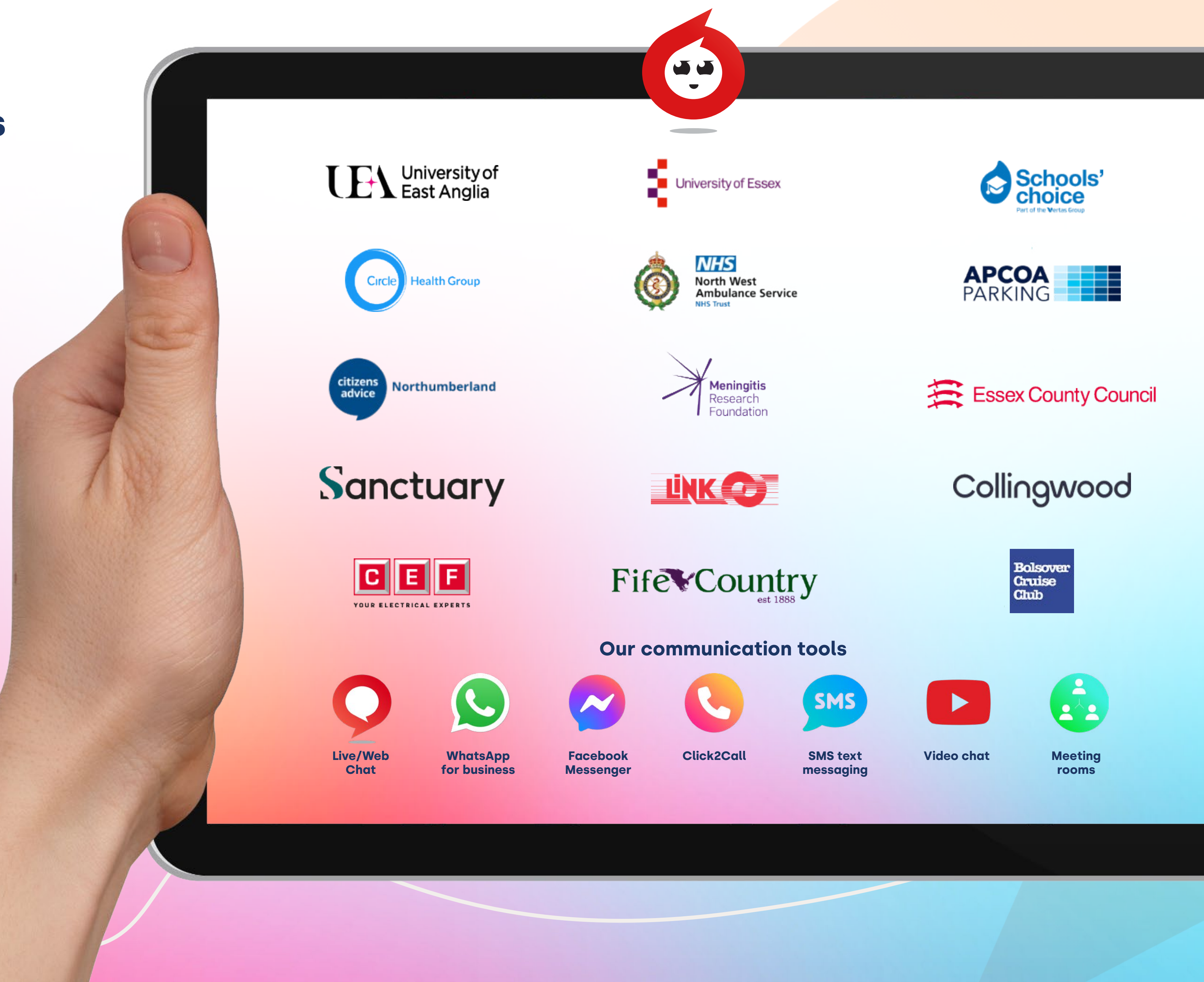
Powered by  ChatGPT

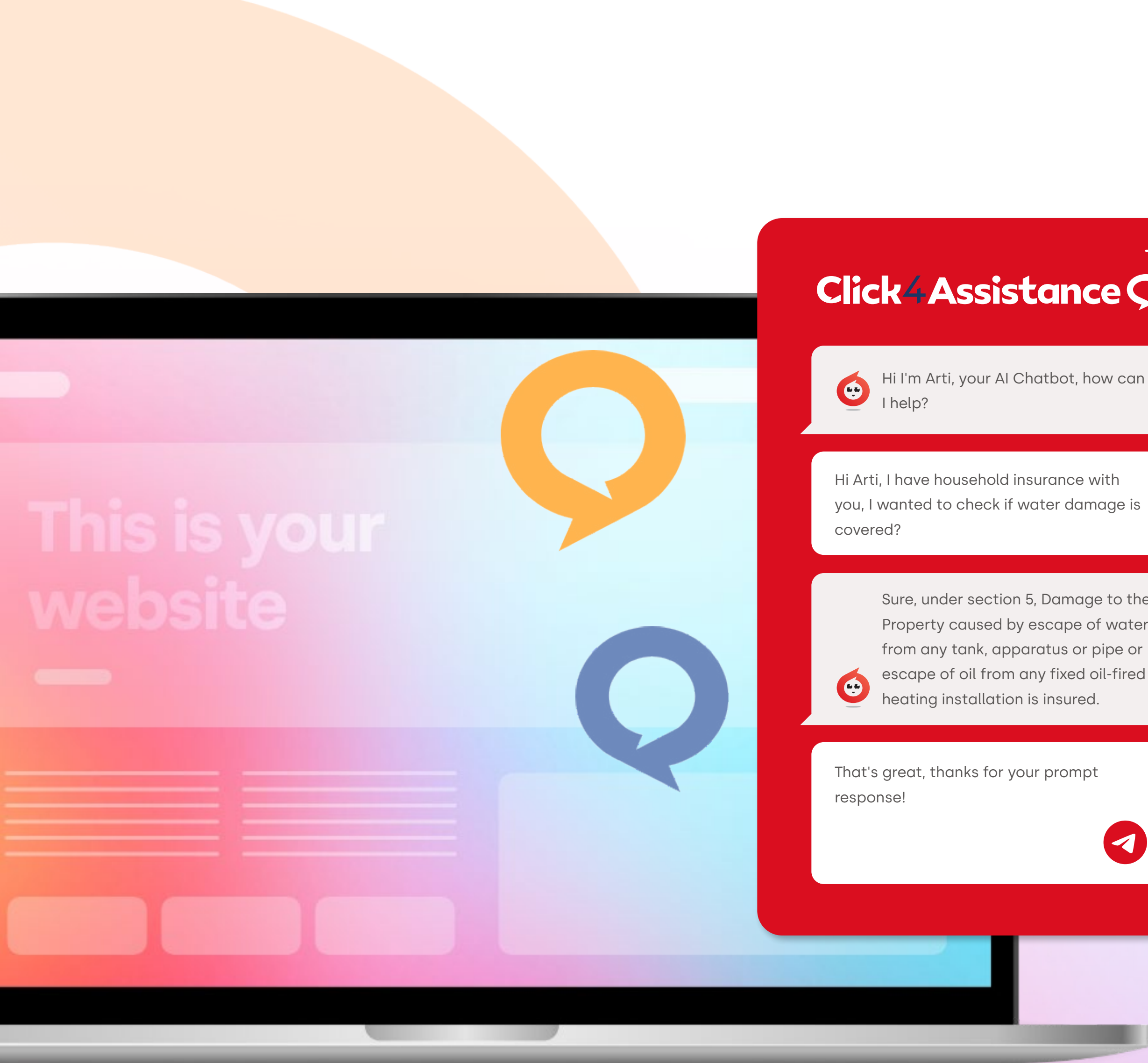


Empowering UK organisations with cutting-edge customer engagement technology

For over 20 years, Click4Assistance has been at the forefront of customer engagement technology in the UK. As a trusted provider of live chat software and communication tools, we help organisations across sectors – public and private – connect with their audiences more effectively.

Developed and hosted in the UK, our solutions are fully GDPR-compliant and built with security, performance, and service at their core. From real-time chat to intelligent automation, Click4Assistance delivers everything businesses need to enhance online communication, improve efficiency, and provide exceptional customer experiences.





Click4Assistance



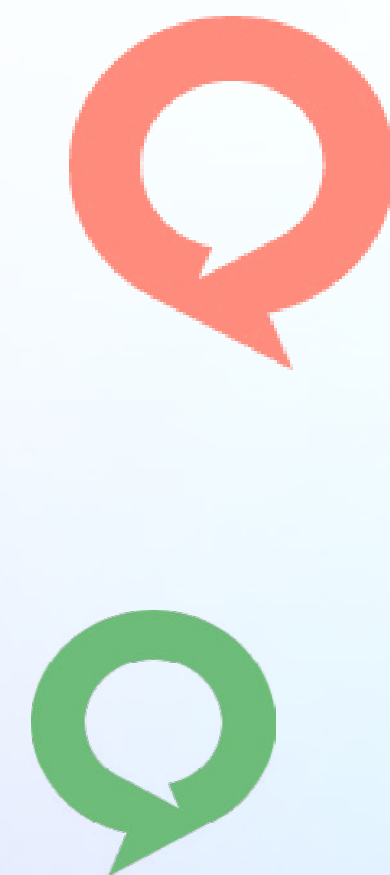
Hi I'm Arti, your AI Chatbot, how can I help?

Hi Arti, I have household insurance with you, I wanted to check if water damage is covered?



Sure, under section 5, Damage to the Property caused by escape of water from any tank, apparatus or pipe or escape of oil from any fixed oil-fired heating installation is insured.

That's great, thanks for your prompt response!

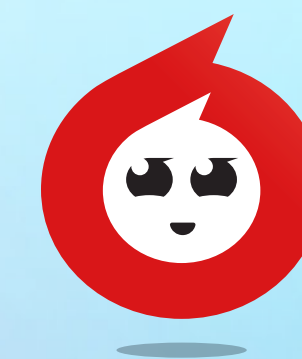


Introducing Arti – the AI agent chatbot revolutionising customer engagement

In today's world, speed is everything. People want answers instantly — day or night. Whether it's visitors on your website looking for support, or your customer service agents needing quick access to information to resolve visitor queries faster, Arti, the AI agent Chatbot from Click4Assistance delivers speed and efficiency for both.

Powered by ChatGPT technology, Arti provides instant, accurate responses — anytime, anywhere. No waiting, no frustration, just excellent support.

Arti isn't just any chatbot — he listens, learns, and personalises each interaction, making conversations feel effortless and engaging.



Click4Assistance

Empowering your team

Arti is also a valuable resource for your team. Besides triaging customers and handling repetitive tasks, he also gives staff and agents access to your information base in real-time to enhance their skills and knowledge, respond faster to customers, upskill on the go, and work smarter.

Arti – Your AI assistant

Please select

Chat GPT
Click4Assistance AI Help System
Home Insurance AI
Stocklist AI

Can you convert, "Yes, the school is open on Monday the 12th" in Welsh?

Your message...

Hi, I'm *Arti*
your AI assistant

Can you convert, "Yes, the school is open on Monday the 12th" in Welsh?

Ydw, mae'r ysgol ar agor ar Dydd Llun y 12fed.

How can I add a user?

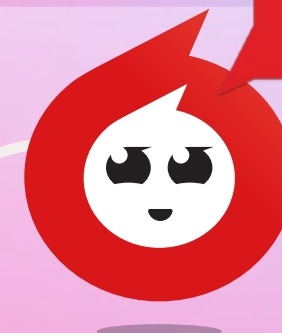
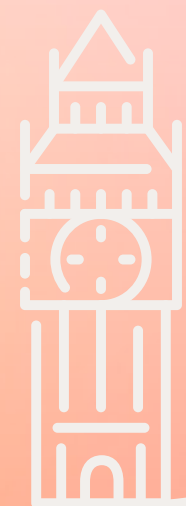
To add a new user profile, you can go to My Account / Users and select the Add New button located in the top left....

Are keys covered under the home insurance policy?

Yes, under section 5.4 in the policy lost keys are covered to a maximum of £100

Can you confirm the renewal date on policy ABC123?"

Sure, the renewal date is 21st April 2027



Getting started is easy!

Training Arti is straightforward. Simply upload your existing documents, such as FAQs, manuals, or policy guides, or point him to your website URLs, and Arti gets to work, digesting the information to assist users effectively. This ease of setup ensures a quick deployment, so you can start reaping the benefits without delay.



Seamless knowledge uploads - from any source

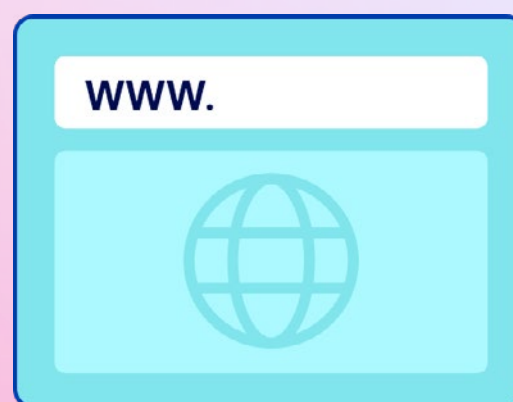
Excel spreadsheets

Effortlessly upload spreadsheets to organise structured data like pricing, inventory, customer records, and account details — ensuring your team has instant access to the insights they need.



PDFs and Word documents

Unlock endless possibilities by uploading sales decks, marketing collateral, training manuals, technical specs, and internal policies — centralised in one smart, searchable system.



Web pages

Train Arti with content from any website. Even dynamic pages can be automatically re-crawled hourly, daily, weekly or monthly — so your AI stays current and your customers and team stays informed.



Take Arti to the next level

Integrate Arti and Click4Assistance for end-to-end automation

Unlock the power of AI by connecting Arti and Click4Assistance with your existing systems — enabling fully automated workflows across customer engagement, support, and operations.

> Cost savings

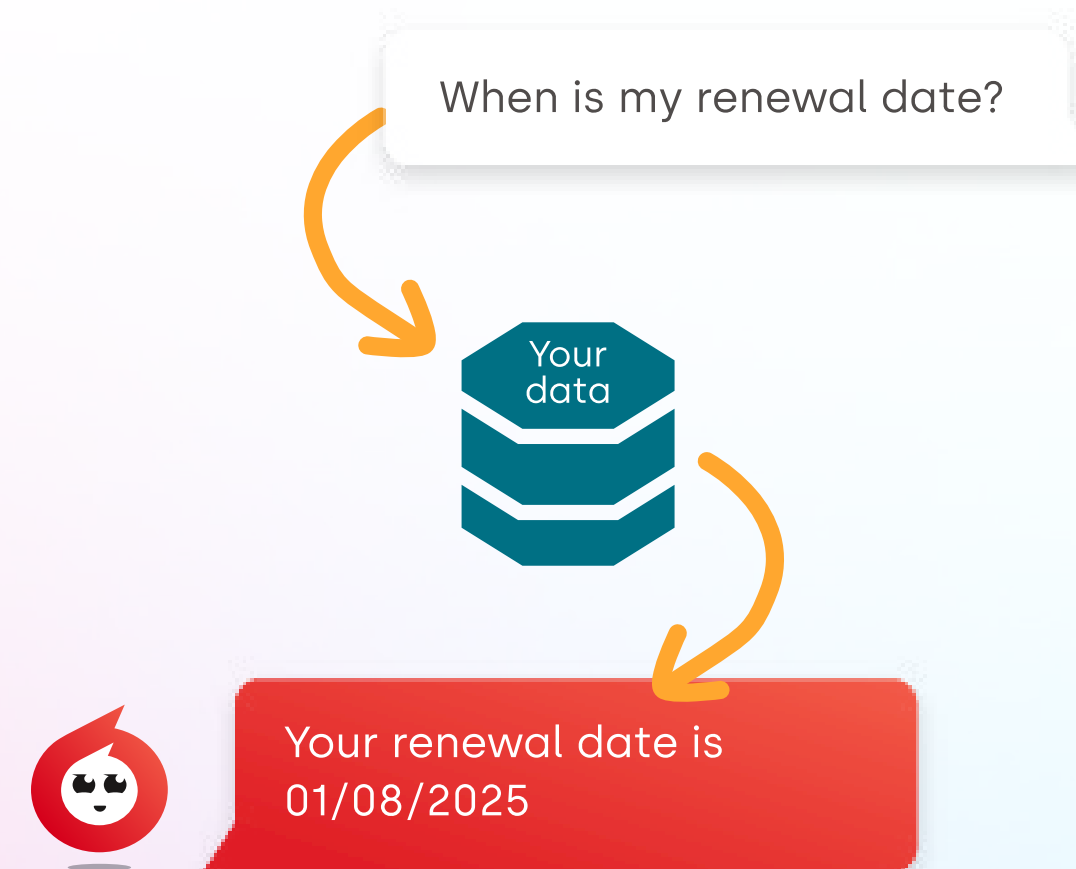
Automate routine tasks like data entry, customer support, and repetitive processes — freeing up your team to focus on higher-value work.

> Enhanced speed and efficiency

Minimise errors, boost accuracy, and make faster decisions with real-time, AI-driven automation.

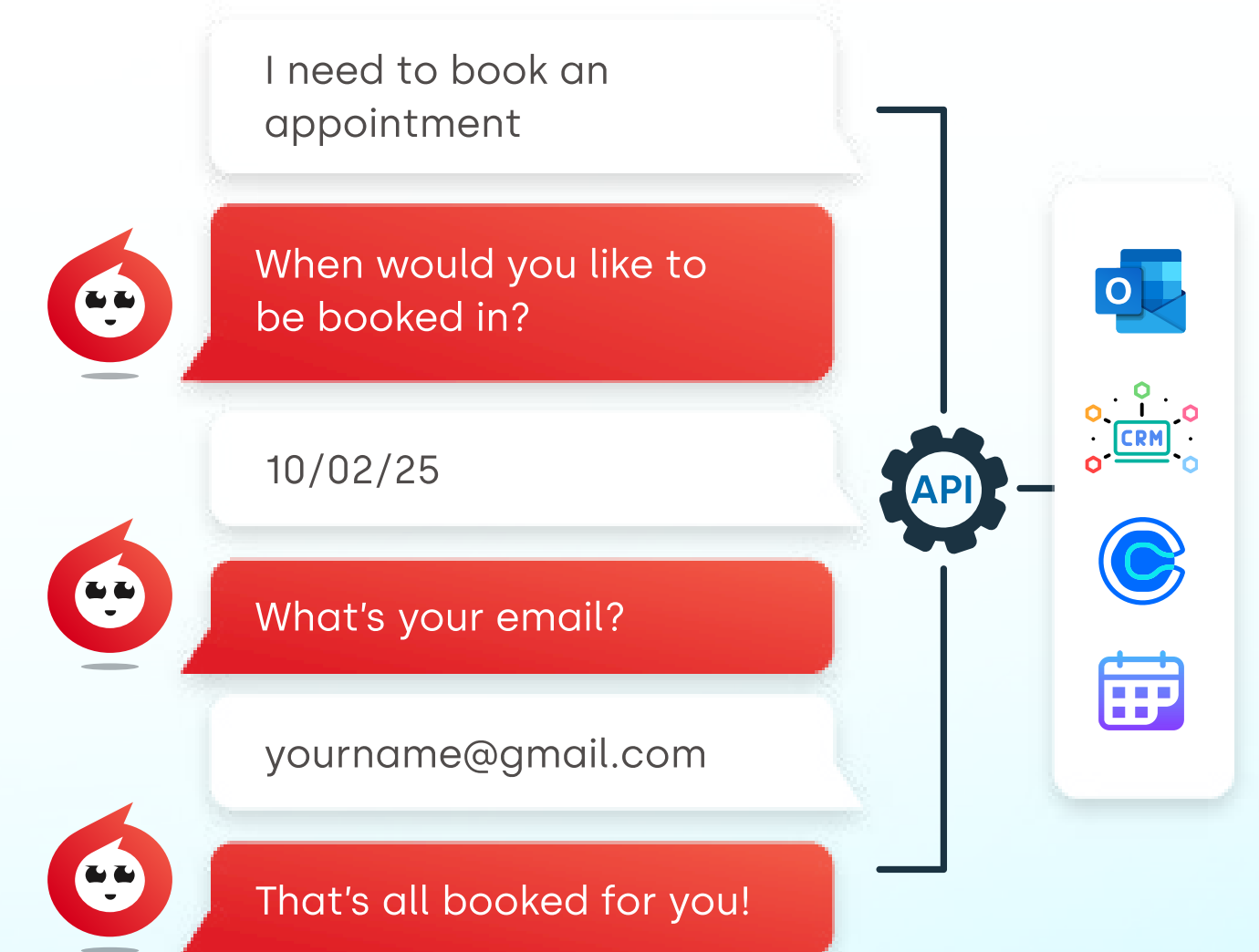


Click4Assistance 



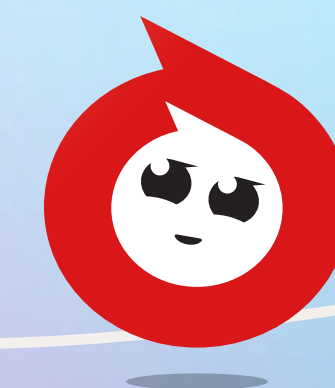
Query your real-time datasets

Stay accurate and up to date! Any changes within your existing systems are instantly reflected in the chatbot, ensuring Arti always provides relevant, real-time information.



Automate routing tasks with ease

Arti takes efficiency to the next level by automating everyday tasks, streamlining operations, creating and updating records, consuming APIs, and boosting productivity all with minimal human intervention.

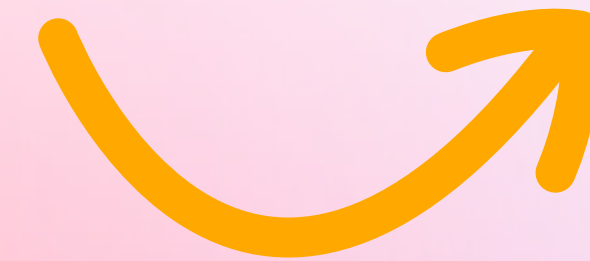


Looking to embed AI into your applications?

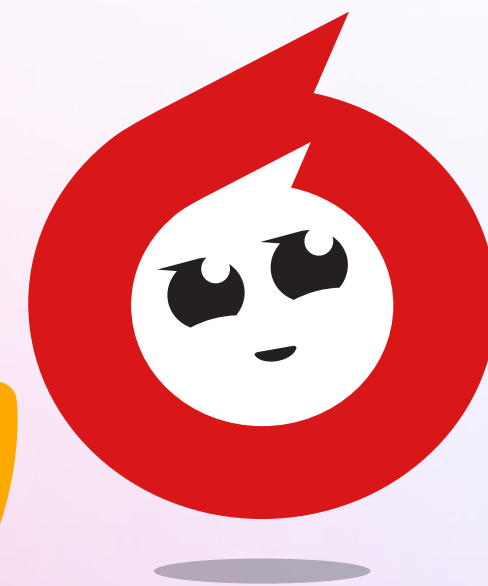
Whether you're enhancing existing tools or building new solutions, Click4Assistance AI functions as a fully standalone platform for effortless integration into your existing tech stack. Leverage RESTful APIs to embed AI-driven capabilities — enabling rapid deployment of intelligent bots that can be created, trained, and utilised by internal teams, end-users, or external clients.



Your applications



**Create, train and
manage bots**



How can I add a user?

To add a new user profile, you can go to My Account / Users and select the Add New button located in the top left....

Can you confirm the renewal date on policy ABC123?"

Sure, the renewal date is 21st April 2027



Key features of Arti

Always on, always available

Arti delivers instant support around the clock — reducing wait times, boosting satisfaction, and ensuring no customer is left waiting. Our AI agent chatbot never sleeps, providing 24/7 assistance even outside business hours. Quick responses keep customers engaged and build lasting trust in your brand.

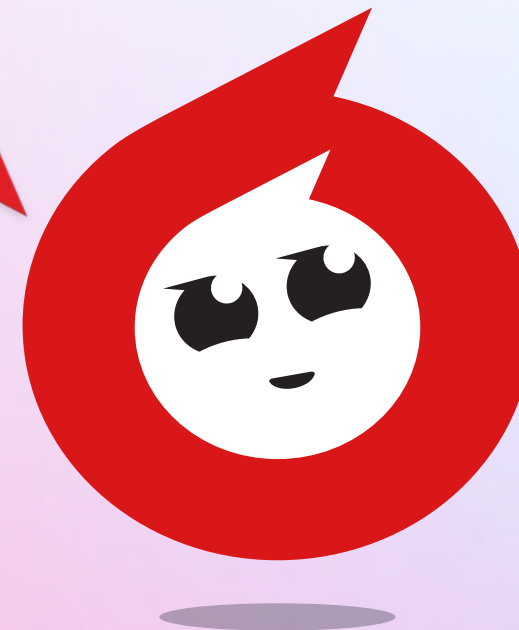
Seamless human handoff — when it matters most

If Arti encounters a question it can't answer, the conversation is smoothly transitioned to a live agent — no disruption, no confusion. Customers can also request to speak with a real person at any time, ensuring a human touch is always just a message away.

- > **Easy integration**
- > **Data-driven insights**
- > **Scalable solution**



That's a tricky one...



Let me pass you to one of my human friends, they're very knowledgeable.



Speak every customer's language

Expand your reach

Arti is built for a global audience, communicating fluently in multiple languages to break down language barriers and expand your reach. For even greater support, your agents can rely on the AI Assistant to translate messages in real time — ensuring seamless conversations across borders.

Security you can trust

Click4Assistance is fully committed to data protection, with GDPR compliance, ISO 27001:2022 accreditation, and secure UK-based data storage — guaranteeing your information stays safe, protected, and never leaves the UK.

A voice that reflects your brand

Powered by ChatGPT, Arti delivers natural, engaging conversations that feel truly personal. You're in control of Arti's persona — choose a tone that's professional, technical, friendly, or even fun and quirky. Every response can be tailored to align perfectly with your brand's voice, creating consistent and authentic customer experiences.



Get started with Arti today

Experience the transformative impact of AI on customer engagement.
Book a free, no-obligation demo to see Arti in action and discover how
it can benefit your business.

www.click4assistance.co.uk/chatbot-ai-arti

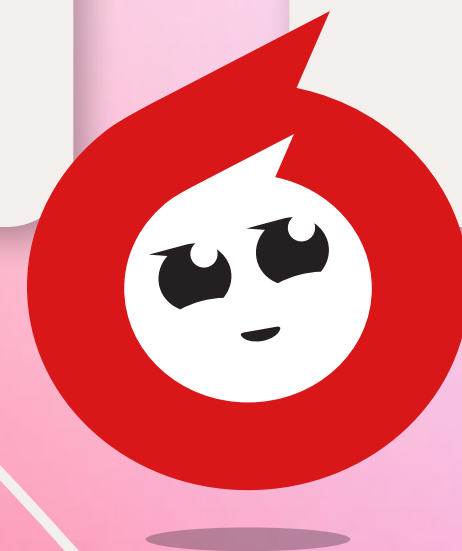
Excellent service

From start to finish Click4Assistance have been nothing but helpful and always available at the end of the phone. We found the free trial useful and now we have signed up to the service we are glad we did.



Trusted by you

4.95 of 5
on
Trustpilot



Very helpful and friendly staff

The chat software is very user friendly and now our teams wouldn't be without it. A big thanks to Jill and Fraser whose knowledge and prompt support have made the whole process so easy.

