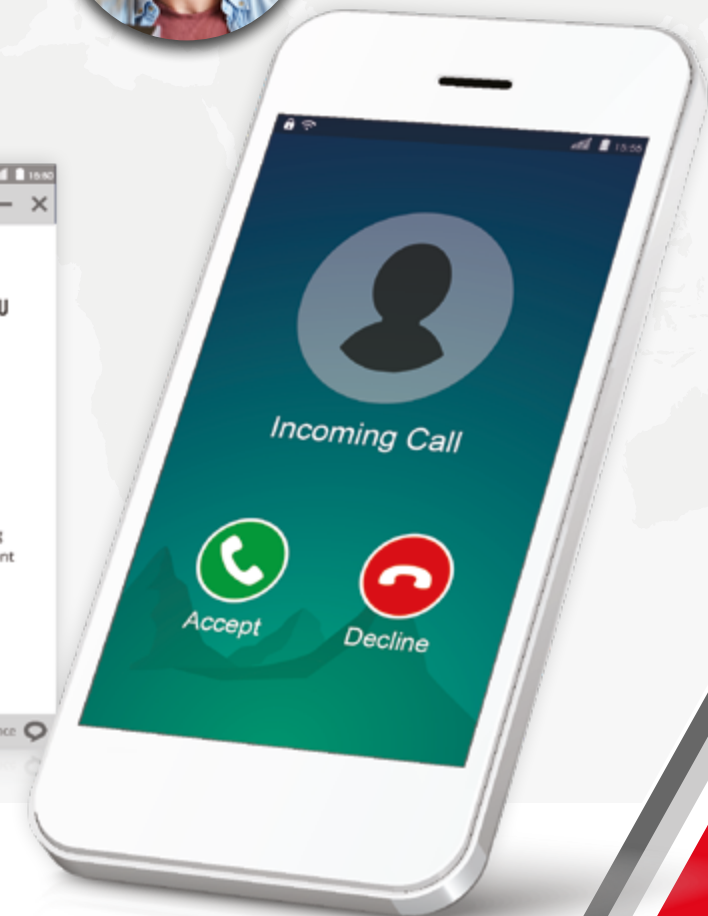
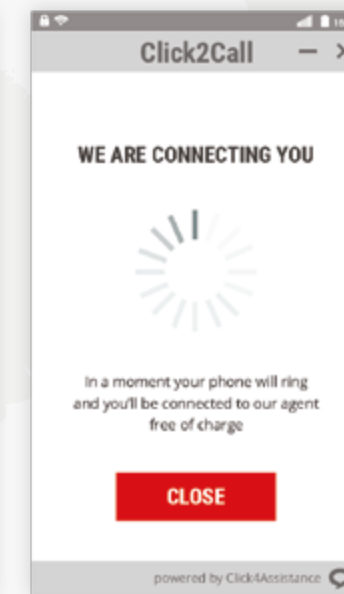
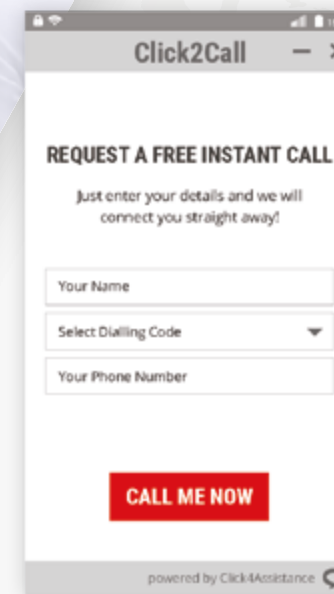


CLICK2CALL

Allow visitors to enter their phone number on your website and instantly connect them with your advisors using the normal telephone network.

- ✓ Overcome contact barriers and increase engagement
- ✓ Just copy a small piece of script into your website and be up and running in minutes
- ✓ Automatically route calls to various departments within your organisation.



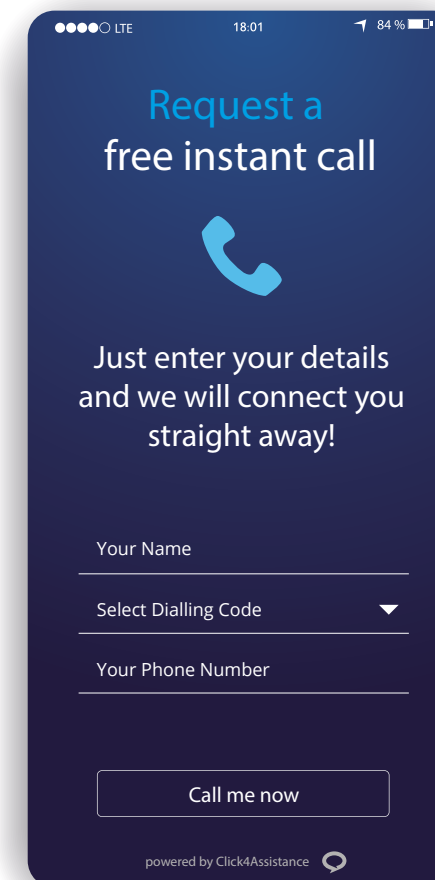
5 Star Trustpilot Reviews
Click4Assistance - Rated Excellent

ONE CALL AWAY

Whether on your website, social media, within documents or emails, allow your visitors to connect instantly for free.

Use one of our call buttons, or **upload your own design**, allowing visitors to request a free phone call from any location when they have questions regarding your products or services.

Automatically engage with visitors on your website offering a free telephone connection with a customisable invitation.

Request a free instant call

Just enter your details and we will connect you straight away!

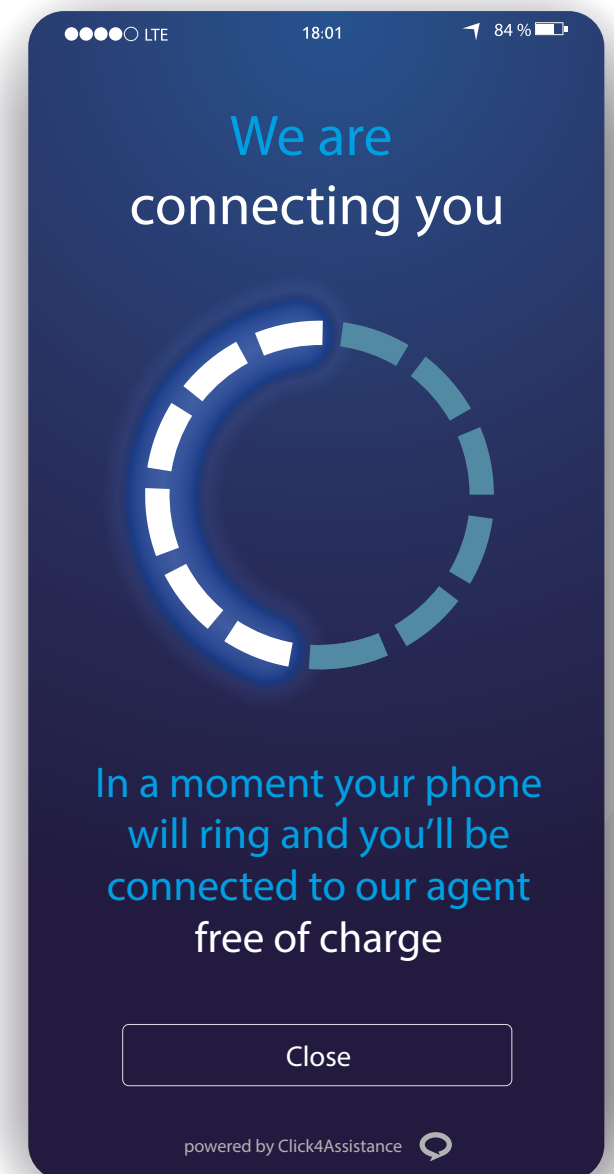
Your Name

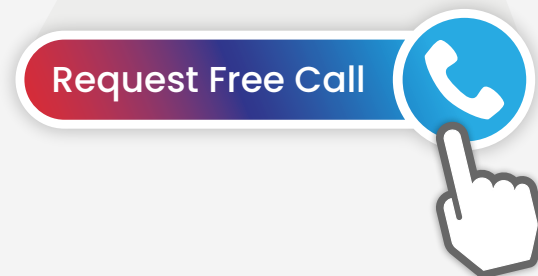
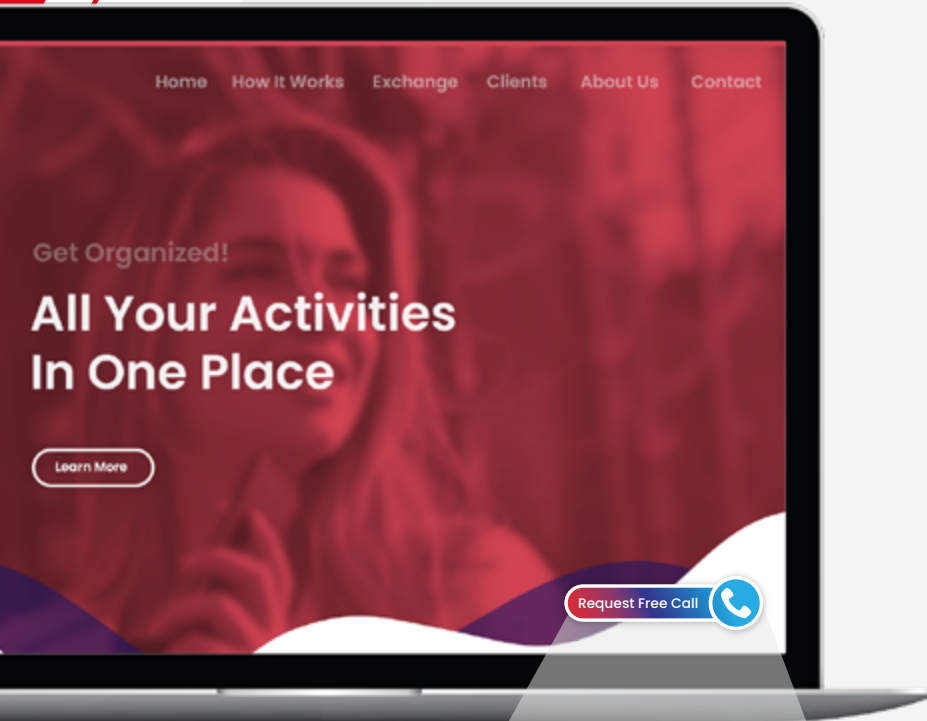
Select Dialling Code

Your Phone Number

Call me now

powered by Click4Assistance 





Click2Call

LOGO

COMPANY SLOGAN HERE

Request a free call

Simply enter your name and phone number and Click2Call will connect us, **free of charge**

Your name...

United Kingdom

Your phone number...

Connect Me

powered by Click4Assistance

YOUR DESIGN YOUR WAY

Configure the Click2Call windows for a seamless fit within your website using your logo and colour scheme, and collect useful information from the visitor.

Requesting a Call

- ✓ Gather visitor contact details
- ✓ Identify the country your visitor is in
- ✓ Display 'call in progress' message

When you are offline

- ✓ Automatically hide or change the button
- ✓ Collect call back details
- ✓ Present contact/out-of-hours information

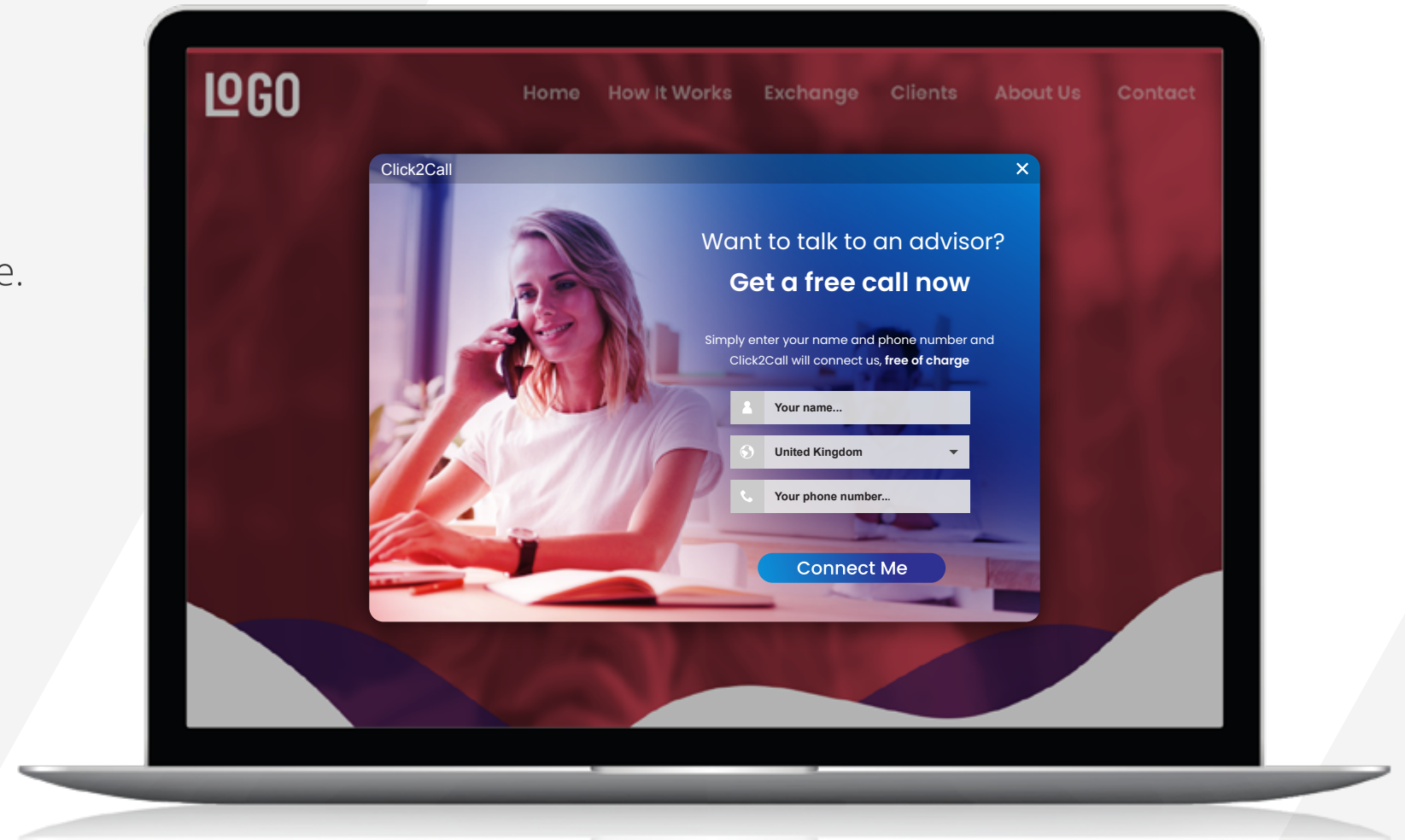
BE PROACTIVE

Invite your customers to call

Automatically engage with your visitors, proactively offering them a **free call** while they browse your website.

Completely flexible

- ✓ Design the invitation based on your needs
- ✓ Gather useful contact information
- ✓ Easily define when and where the invitations appear





YOUR CONTROL CENTRE

Manage calls alongside other interactions including chat, social media and contact requests within a single control centre.

Automatically alert the relevant team of agents who can:

- ✓ Control workload via availability status
- ✓ Identify who is calling and from which country
- ✓ Take the request, making their office or mobile phone ring instantly

USEFUL FEATURES

Prospects – Add information to the visitor's record (contact details etc.) and be automatically alerted when they next visit

Call Status – Identify pending, in-progress and completed requests

Categorisation – In-depth analysis regarding the type and conclusion of enquiry

Annotation – Add notes and references to be recorded alongside the interaction

Reporting Suite – Extensive management information regarding call activities

OUR FANTASTIC CALL RATES

Call rates are based on both legs of the call;
rates below are in pence/minute.

Examples of our rates...



Both you and the visitor are using a UK landlines
 $1.7p + 1.7p = 3.4p$ / minute



You use a UK landline, the visitor uses a China landline or mobile
 $1.7p + 2.7p = 4.4p$ / minute



You use a UK landline, the visitor uses a US landline
 $1.7p + 1.7p = 3.4p$ / minute



UK Landline

1.7p



United States Landline

1.7p



France Landline

2.2p



China (Landline & Mobile)

2.7p



Australia Landline

3.4p

** For a full list of call rates, contact your account manager.*

MORE INFORMATION?

We understand integrating Click2Call with your business operations can raise a number of questions, that's why we provide friendly UK based account managers to answer all your questions even while you're on trial.

Should you wish to discuss the functionality in more detail, or would like to see the other communication tools and services offered, contact us direct.

If you haven't already started your FREE no-obligation 21 day free trial, [click here](#)

Testimonials

"Click4Assistance have been a great company to work with. Their customer support and after care has been fantastic. The team at Click4assistance are always happy to discuss and resolve any issue you may have and respond quickly and efficiently. They have a good understanding of customers' individual needs and are happy to tailor their packages to suit those needs."

*Dawn Roche, Customer Service Manager
DW STEVENSONS*



5 Star Trustpilot Reviews
Click4Assistance - Rated Excellent



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CLICK FOR A LIVE CHAT