

VIDEO CHAT

One or two way, face to face live video streaming and voice engagement between your team and visitors on your website.

- ✓ Just copy a small piece of script into your website and be up and running in minutes
- ✓ Qualify leads, close sales and improve customer service
- ✓ More meaningful interactions with body language



5 Star Trustpilot Reviews
Click4Assistance - Rated Excellent

THE START OF YOUR VIDEO CONFERENCE

Whether on your website, social media, a link in your emails or within documents, connect with your visitors from anywhere.

Seamlessly move from text to voice/video communication and allow your visitors to see the real people behind your organisation.

Use one of our many video chat buttons or **upload your own design**, allowing visitors to start a video stream when they have questions regarding your products or services.

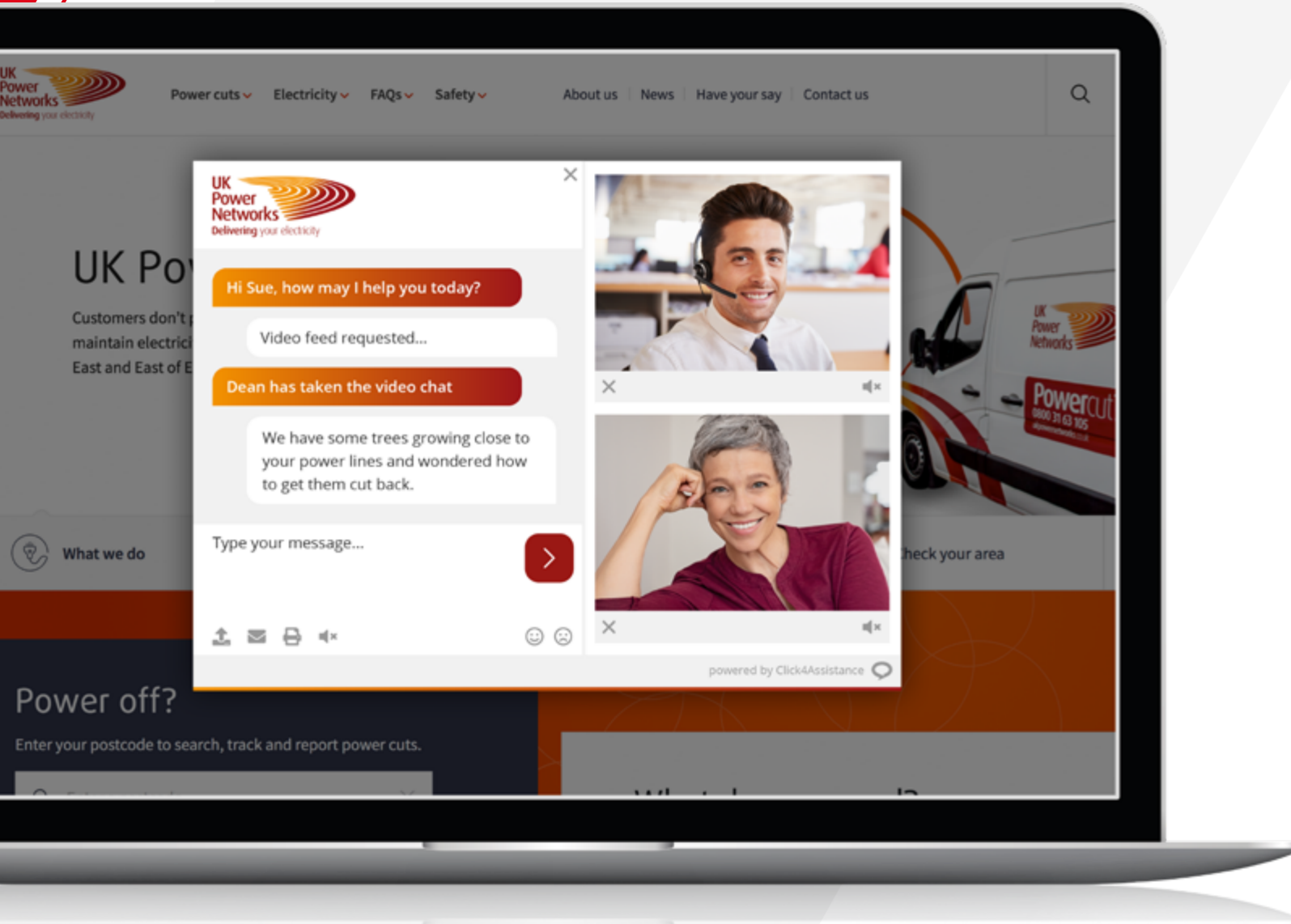
Automatically engage with visitors whilst they browse your website, offering a video connection on important pages with a **customisable invitation**.



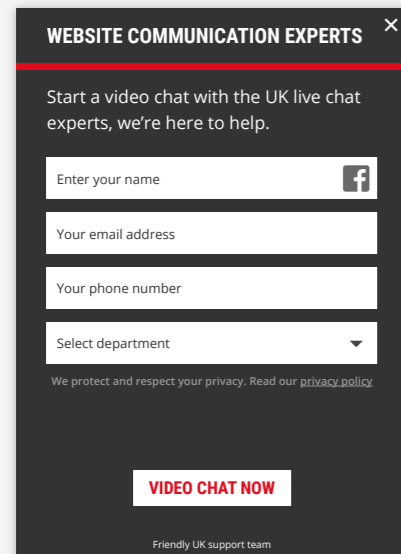
SIMPLE CONNECTIONS

Video chat includes the same features and functionality as live chat, with the addition of live video and voice feed. Configure your video chat to your exact requirements.

- ✓ Seamlessly fit with your company and website branding; include your logo, and marketing messages.
- ✓ Build trust, demo your products and transform your online presence into a real life experience.
- ✓ All you need to get started is a standard microphone, speakers and webcam. No need to download or install any additional software.




COLLECT CRUCIAL VISITOR INFORMATION



WEBSITE COMMUNICATION EXPERTS ✕

Start a video chat with the UK live chat experts, we're here to help.

Enter your name 

Your email address

Your phone number

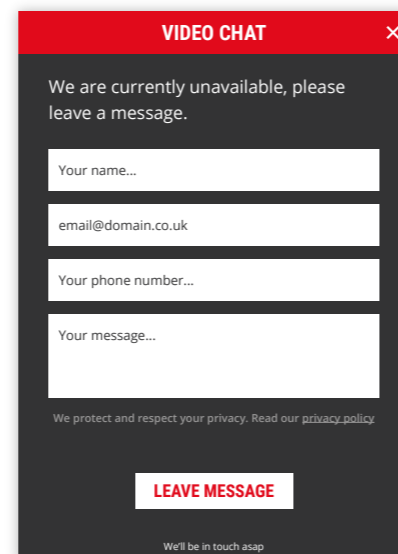
Select department

We protect and respect your privacy. Read our [privacy policy](#)

VIDEO CHAT NOW

Friendly UK support team

- Gather visitor contact details
- Present a department selector
- Display GDPR information

VIDEO CHAT ✕

We are currently unavailable, please leave a message.

Your name...

email@domain.co.uk

Your phone number...

Your message...

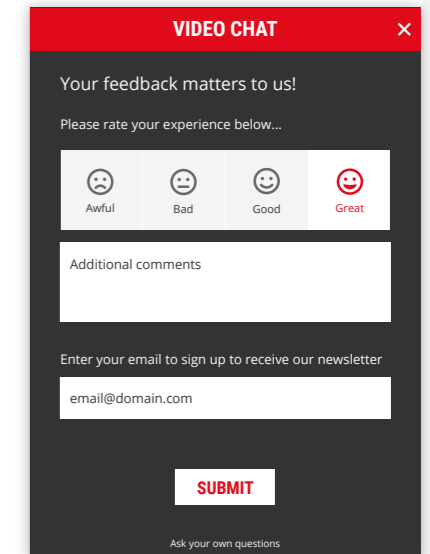
We protect and respect your privacy. Read our [privacy policy](#)

LEAVE MESSAGE

We'll be in touch asap

- Automatically hide or change the button
- Call-back details direct to your inbox
- Present out-of-hours information

- Survey customer satisfaction
- Sign up for marketing information
- Present social media links



VIDEO CHAT ✕

Your feedback matters to us!

Please rate your experience below...

Awful
 Bad
 Good
 Great

Additional comments

Enter your email to sign up to receive our newsletter

email@domain.com

SUBMIT

Ask your own questions



YOUR CONTROL CENTRE

Whether you install the software or login via your browser, the cutting edge, configurable dashboard provides an easy to use console with multiple features.

- ✓ Simple to use
- ✓ Efficient drag-drop functionality
- ✓ Designed around your agents needs

USEFUL FEATURES

Video & Voice

One way or two way broadcast for improved customer service

Routing

Automatically direct the chats to the correct department or give your visitors the option to select the relevant team

Predefined Replies

A library of prepared responses for speed and consistency

Auto Navigation

Automatically redirect the visitors browser

CoBrowse

See the actual page the visitor is viewing

File Transfer

Easily send documents during the video conference

MORE INFORMATION?

We understand implementing video chat can raise a number of questions, that's why we provide friendly UK based account managers to answer all your questions even while you're on trial.

Should you wish to discuss any of the features in more detail, or would like to see the other communication tools and services offered, contact us direct.

If you haven't already started your FREE no-obligation 21 day free trial, [click here](#)

Testimonials

"Click4assistance were very detailed with answering our initial enquiry. I received regular calls during the trial period to make sure everything was working as we had hoped. I was assisted quickly when I wanted to adapt the design our customers would see in the live chat box from the friendly team. For what you get out of the software the price is great. I still receive calls to make sure I am happy with software after signing up which is great. It also suited us well as we didn't have to sign into a long rolling contract, would highly recommend"

*Kate SurrIDGE, Accounts Department,
PREEDY GLASS*



5 Star Trustpilot Reviews
Click4Assistance - Rated Excellent

