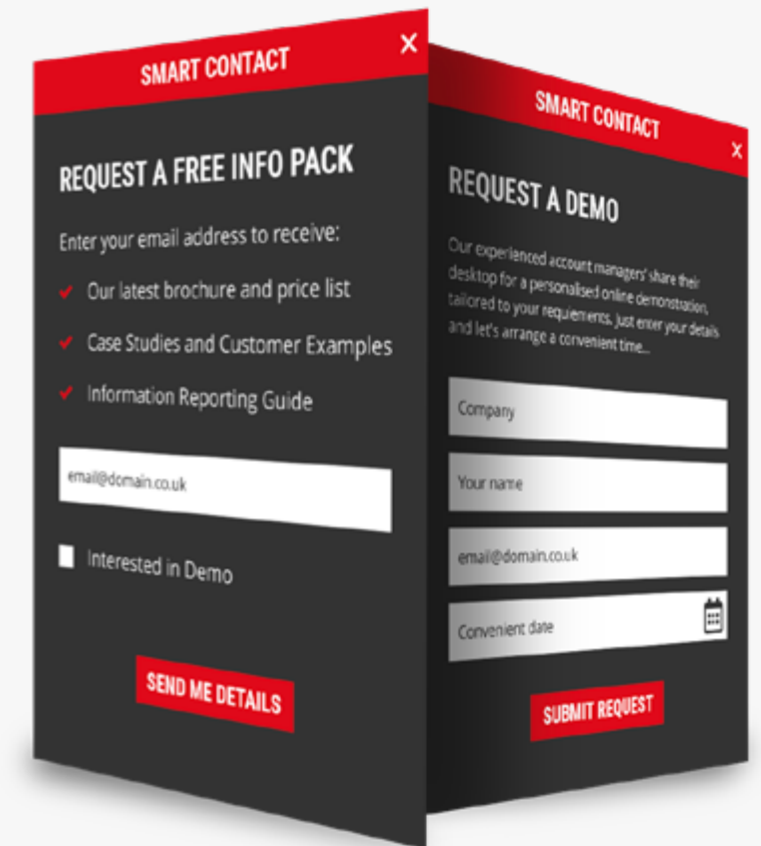# SMARTCONTACT

Collect visitor details using easy to add customisable enquiry forms. Easily capture valuable data without the development.

- ✓ Just copy a small piece of script into your website and be up and running in minutes

- ✓ Visitor remains on page whilst they complete the form, providing a smoother visitor experience

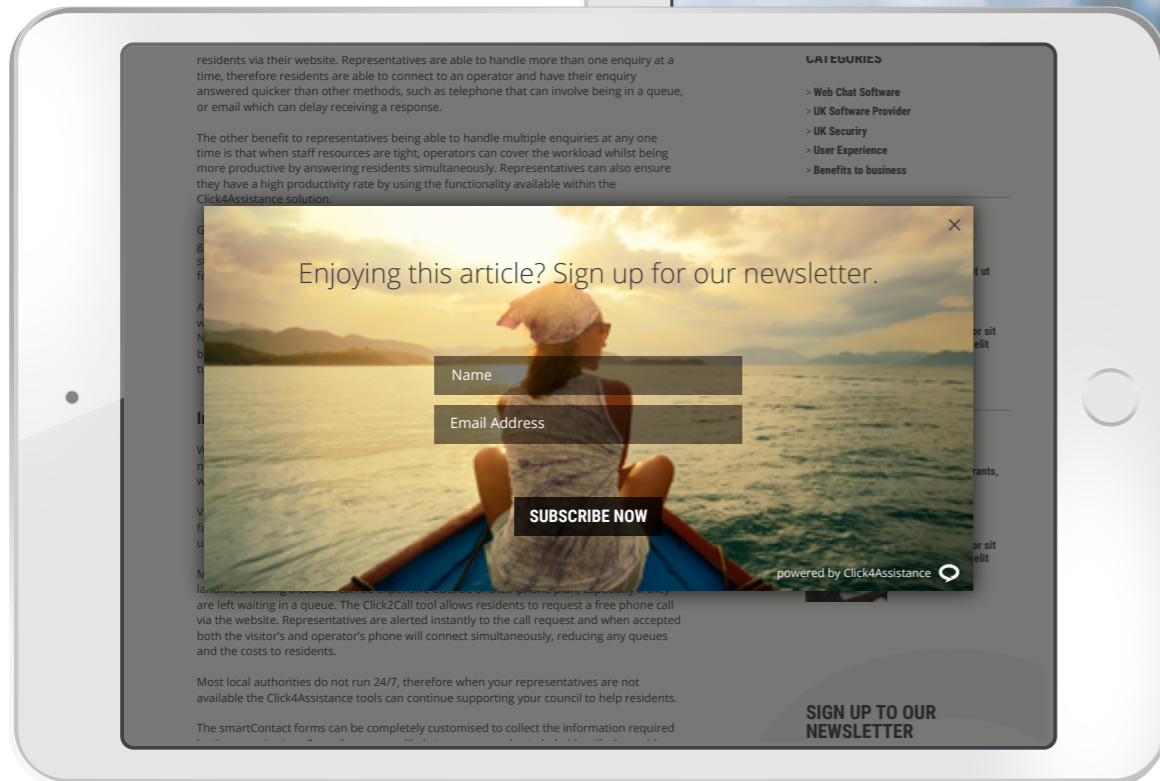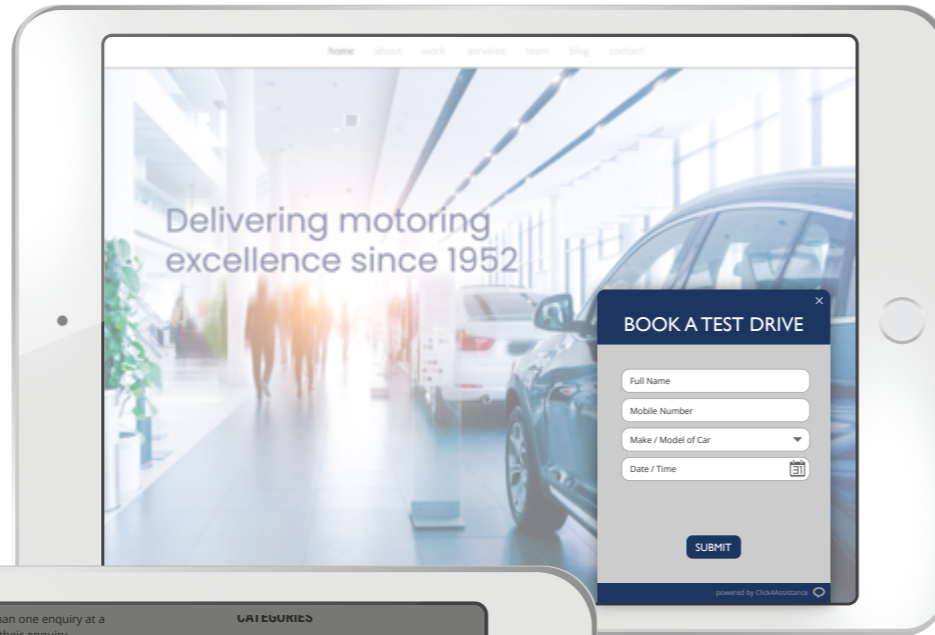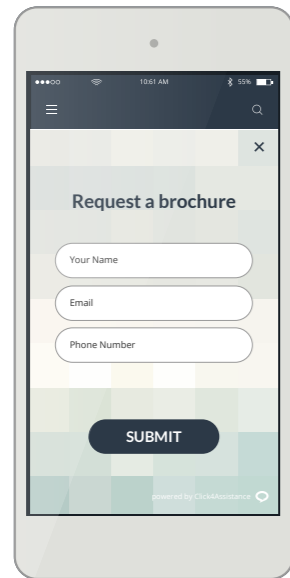- ✓ Launch a form via a button or proactively invite visitors to leave details

Click4Assistance

SMART CONTACT

REQUEST A FREE INFO PACK

Enter your email address to receive:

- ✓ Our latest brochure and price list
- ✓ Case Studies and Customer Examples
- ✓ Information Reporting Guide

email@domain.co.uk

☐ Interested in Demo

SEND ME DETAILS

SMART CONTACT

REQUEST A DEMO

Our experienced account managers share their desktop for a personalised online demonstration, tailored to your requirements. Just enter your details and let's arrange a convenient time...

Company

Your name

email@domain.co.uk

Convenient date

SUBMIT REQUEST

THE PUBLIC SECTOR

Increase productivity, reduce resource costs and improve customer satisfaction by answering multiple enquiries simultaneously with live chat software. Mitigate budget restraints, support digital transformation and help customers during online processes.

★★★★★

5 Star Trustpilot Reviews
Click4Assistance - Rated Excellent

EASILY GATHER VISITOR DATA

Present a reactive button or proactive invitation that enables your visitors to easily contact you. Use one of our templates or upload your own design, for a seamless fit with your website.

Simply amend your design or data capture fields at any time. All customisation and configuration is done within the software so no further changes to the website are required.

YOUR FORM YOUR DATA

With versatility on your side, design your form(s) to gather visitor data that meet your organisation's requirements and increase conversions.

- ✔ **Bookings** – visitors can easily book appointments via drop down options and calendar controls

- ✔ **Sign up** – automatically present a sign-up form to naturally increase your mailing list

- ✔ **Requests** – offer your latest product or service brochures whilst gathering the visitor's details

YOUR CONTROL CENTRE

View contact requests alongside chat, call and social media interactions within a single control centre. Access the visitor's details and request information then easily mark the enquiry when it has been actioned.

✔ Filter between actioned and un-actioned requests

✔ Identify which contact form your visitor has completed

✔ Detect which website the enquiry originated from

MORE INFORMATION?

We understand integrating smartContact within your website can raise a number of questions, that's why we provide friendly UK based account managers to answer all your questions even while you're on trial.

Should you wish to discuss the functionality in more detail, or would like to see the other communication tools and services offered, contact us direct.

If you haven't already started your FREE no-obligation 21 day free trial, click here

Testimonials

"Great product and great support service. We have found working with click4assistance a delight. The product has all the functionality we need and it is great value for money. The support received from the team has been brilliant and fast. We have made several changes since we launched and the team at click4assistance have been on hand to help us when we needed it."

Tracy Cox, Project Manager
WALTHAM FOREST

5 Star Trustpilot Reviews
Click4Assistance - Rated Excellent

HARVEYS   Sunderland City Council   CAPITA