

AGENT ASSIST

Agent assist automatically suggests the most appropriate response from your predefined replies to speed up your chat response times.

- ✓ **Intelligent solution** – the software scans visitor questions for keywords and filters the replies, assisting operators to respond appropriately and quickly.
- ✓ **Improved service** – everybody hates to be left waiting. Quicker interactions are made possible, increasing visitor satisfaction.
- ✓ **Predefined replies** – grammar and spell checked to ensure accuracy, easily create your own unlimited library of responses.

