

FILE TRANSFER

Add an extra level of functionality to your visitor experience by transferring files in live chat.

- ✓ **One or two way** – transfer files to your visitors or allow them to send files to you via our quarantine server.
- ✓ **Fast and effective** – quickly, easily and safely transfer 1mb - 5mb files using a simple link in the chat window.
- ✓ **Improve customer service** - resolve queries by sending your relevant documentation while in chat which can aid in reducing the chat duration.
- ✓ **Instant delivery** - you can confirm files have been received during the chat which means follow up communications are not required.

