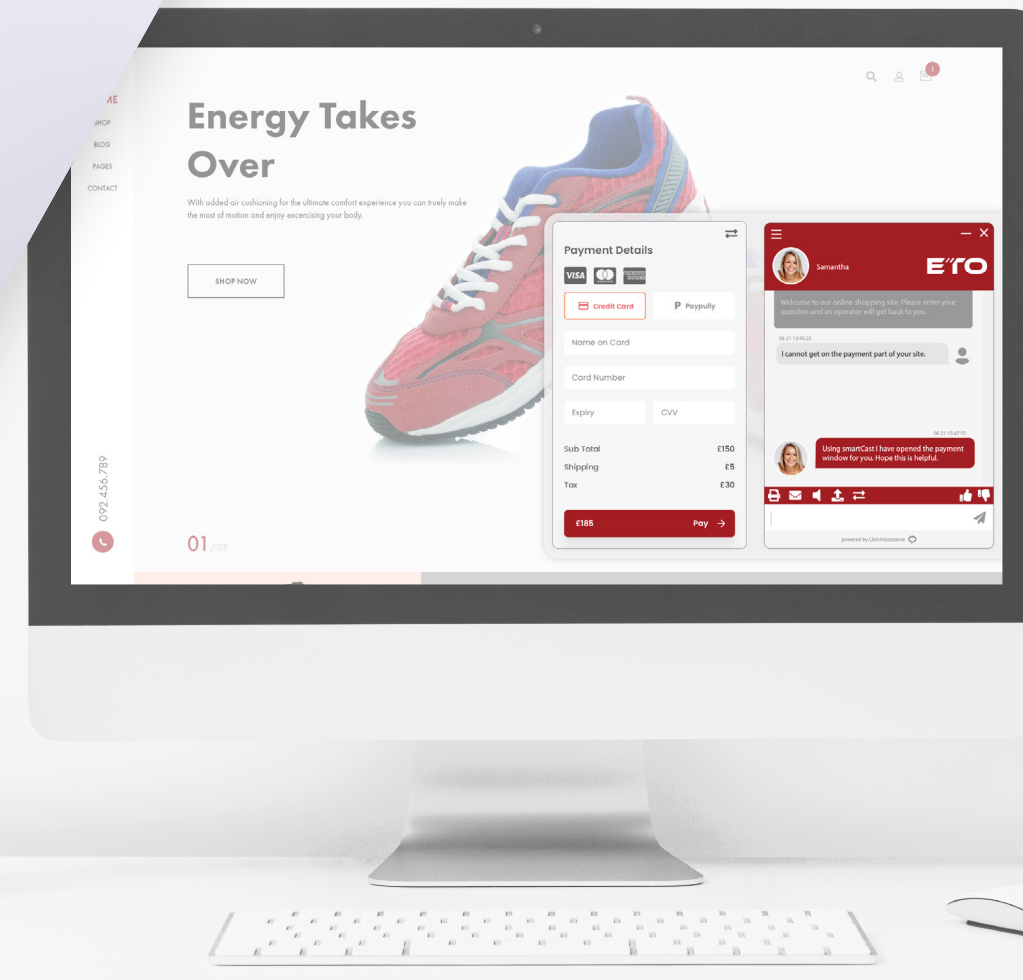


SMARTCAST

Want to display information to your visitors during a chat for a seamless experience? **Well now you can!** Expand your chat window quickly and easily to cast any webpage.

Why not:

- ✓ Cast a video for promotional or instructional purposes
- ✓ Present a payment page securely during a chat
- ✓ Recommend products by displaying the relevant details while chatting

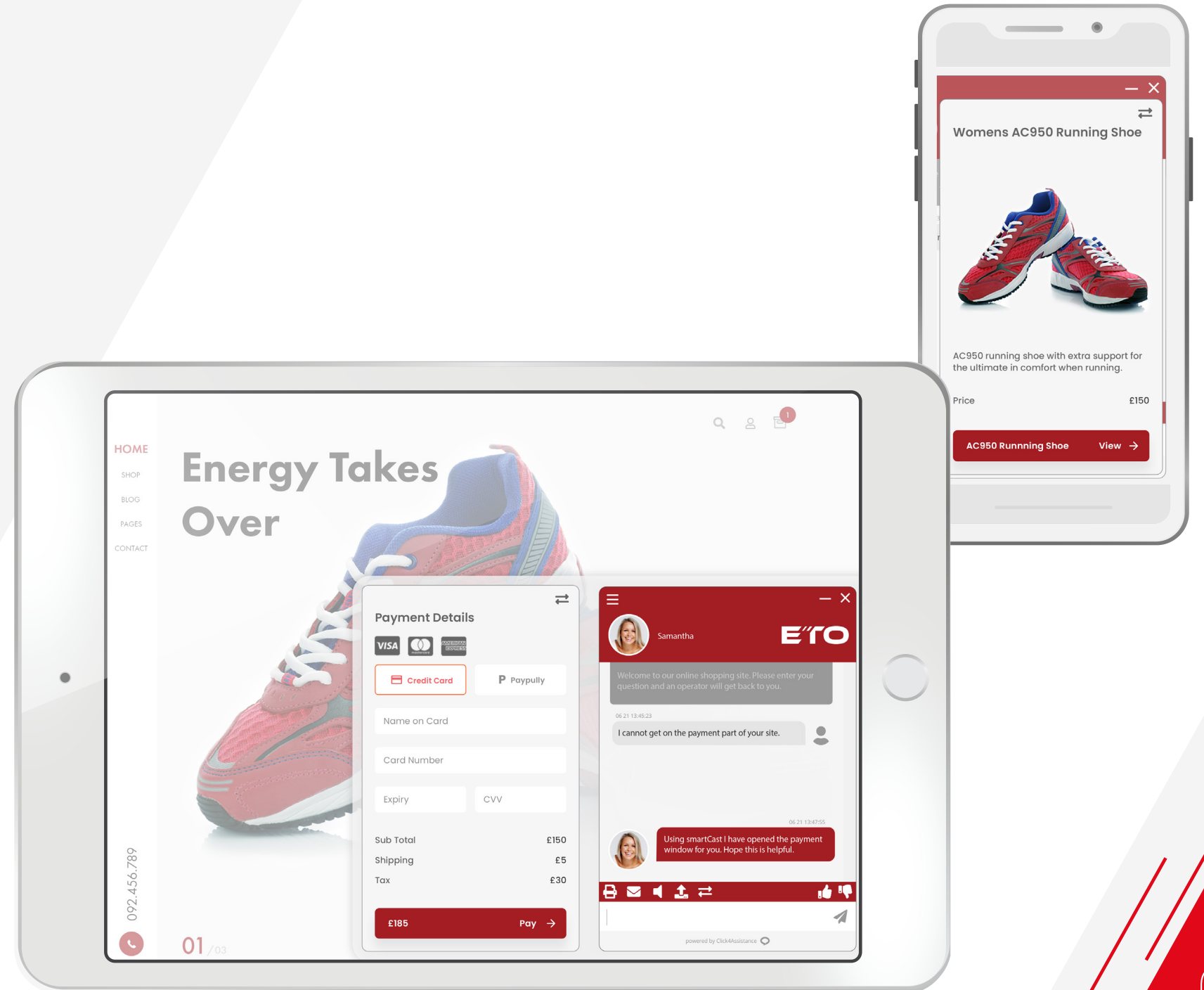


5 Star Trustpilot Reviews
Click4Assistance - Rated Excellent

HOW DOES IT WORK?

Transform the visitor journey with an expanding panel, whilst they remain in chat.

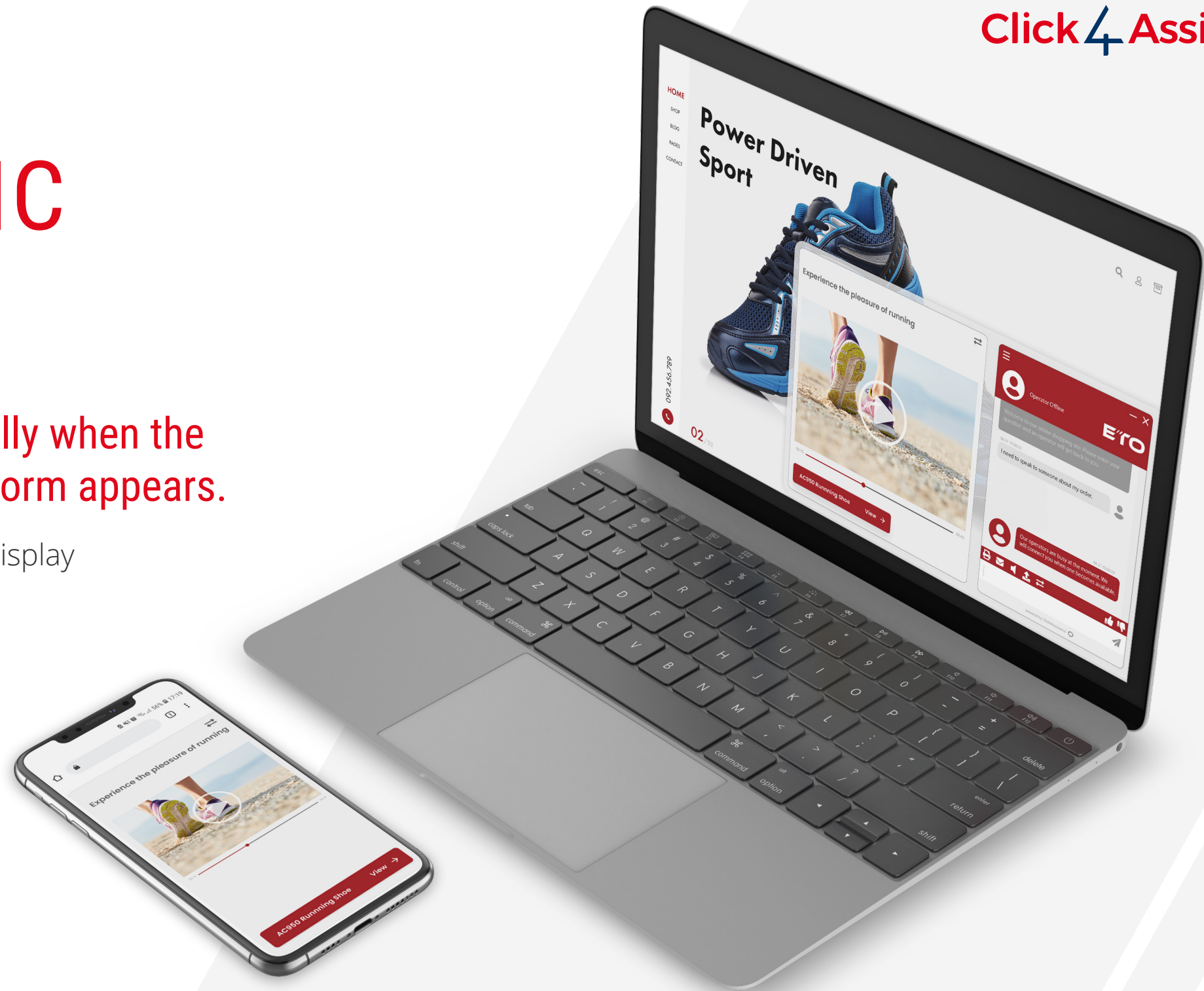
Seamlessly slide out the panel, extending the display area on the relevant window, casting your own promotional, informative or functional content.

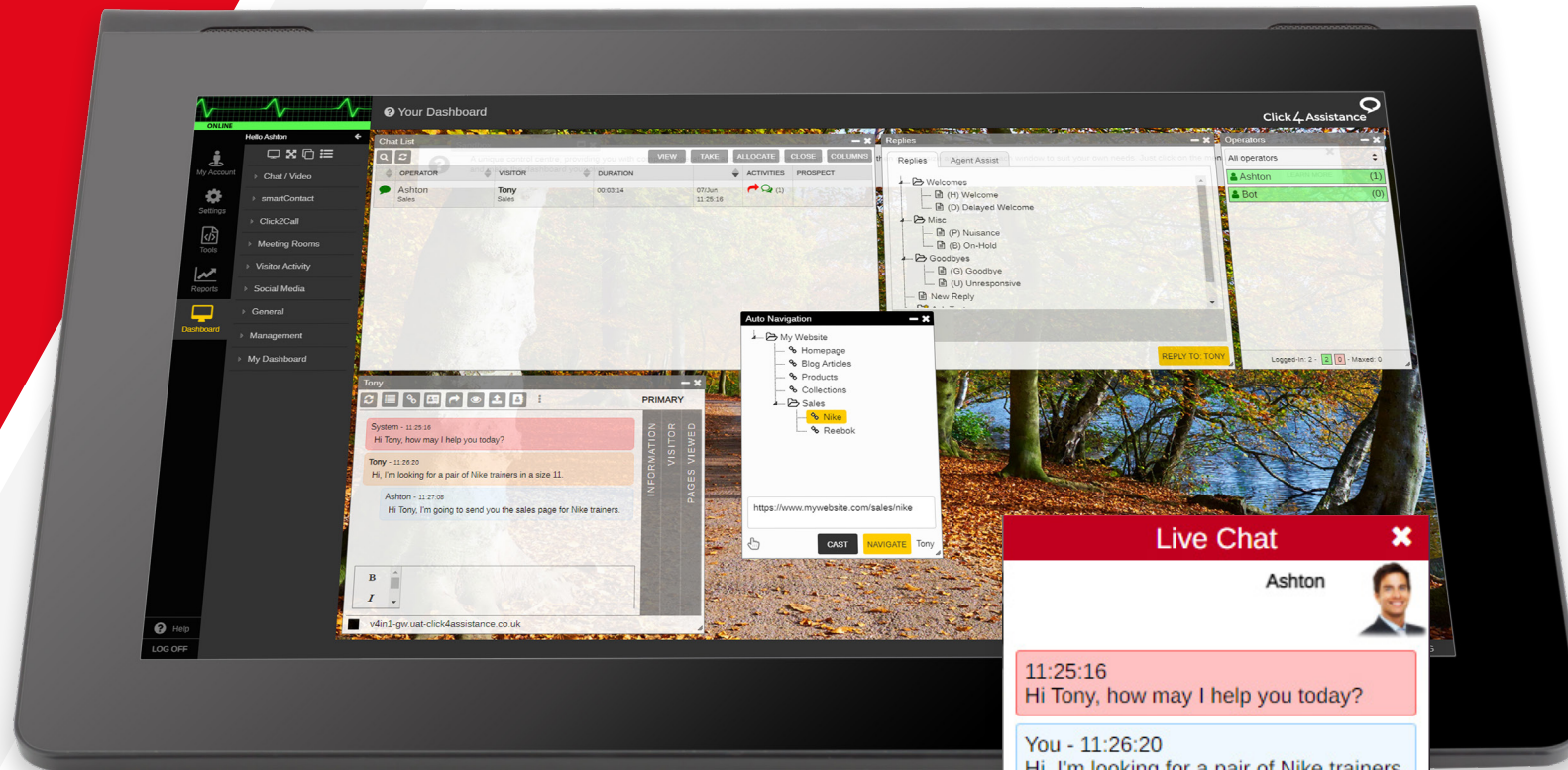


AUTOMATIC CASTING

Start casting automatically when the pre-chat, chat or offline form appears.

If visitors are queuing why not display a promotional video while they wait for an operator?





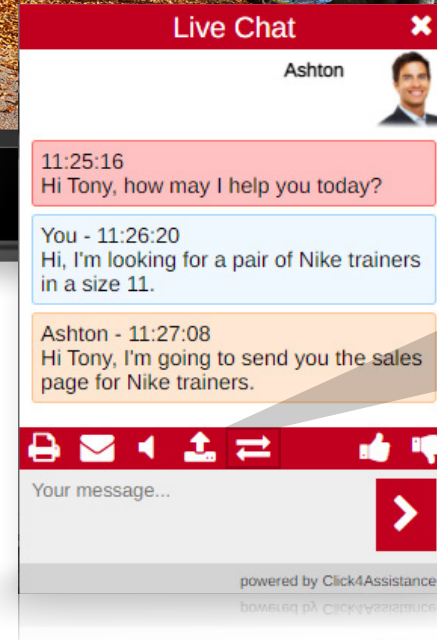
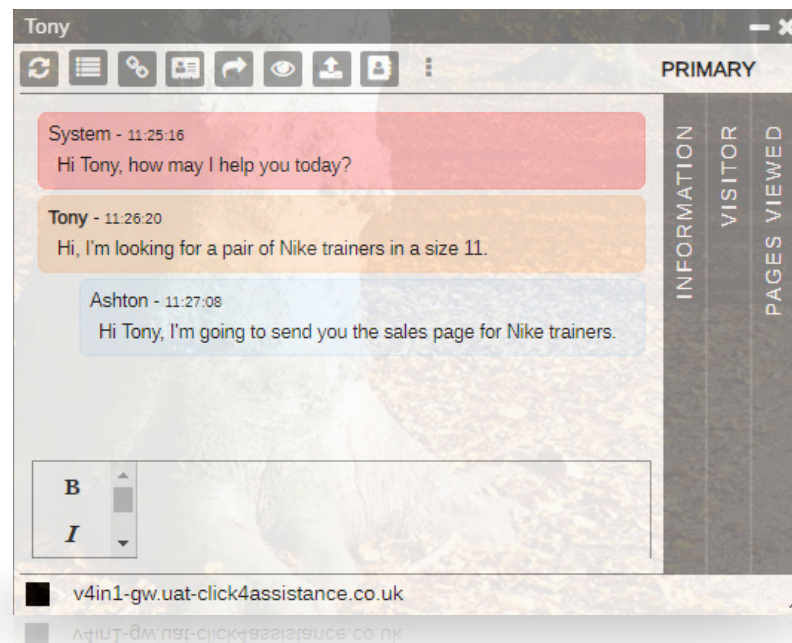
VISITOR SELECTED OR OPERATOR DRIVEN

Put the power in the visitors hands!

Present a button allowing visitors to expand the window for more information.

OR

Allow operators to push information while chatting, allowing payments to be taken, products to be displayed or further information to be presented.



MORE INFORMATION?

We understand integrating smartCast can raise a number of questions, that's why we provide friendly UK based account managers to answer all your questions even while you're on trial.

Should you wish to discuss the functionality in more detail, or would like to see the other communication tools and services offered, contact us direct.

If you haven't already started your FREE no-obligation 21 day free trial, [click here](#)

Testimonials

"We introduced live chat on our website to make it easier for our customers to ask us questions, and we're pleased with how it's going - we were able to fully customise the buttons and chat surveys and have used the data to help us make the website more engaging, and to provide a better service...the Click4Assistance customer service is good. The canned responses, ability to see what people type before they've sent it and ability to push people towards a webpage are really helpful for getting quick and good answers to our residents. Our operators like using the live chat dashboard, and the customisation is good."

ORIGIN HOUSING



5 Star Trustpilot Reviews
Click4Assistance - Rated Excellent



Salford City Council

